

Stanford Medicine Center for Improvement CONNECTOR

 VOLUME 02 ISSUE 07

July 2021

Lean Healthcare
Academic Conference
from Stanford
Learning and Improving Together in a Hybrid World
Virtual | September 21 - 22, 2021

Register NOW for the 2021 Virtual Lean Healthcare Academic Conference *from* Stanford

Registrations are now open for this year's virtual Lean Healthcare Academic Conference! With no border restrictions and only time zones to consider, our virtual program includes unlimited opportunities to connect and to learn from speakers and delegates from across all continents. Aligned with our conference theme, *Learning and Improving Together in a Hybrid World*, our speakers and delegates will present real stories of how Lean Thinking and Practice is being adopted as we continue to discover and shape this "hybrid way of working".

Our program again this year includes delegate presentations and posters from across the world, and our confirmed speakers include **Maureen Bisognano**, President Emerita and Senior Fellow, Institute for Healthcare Improvement (IHI). [READ MORE](#)

Event Announcements

SMCI Lecture Series

Save the dates!

Please save the date for our future SMCI Lecture Series.



July 27

Title: Is it time to reimagine the US Healthcare Quality System? Presenter: Richard P Shannon, MD, CQO Duke Health



Aug 3

Title: Machine learning, optimization, and simulation to improve the quality and reduce the cost of care
Presenter: David Scheinker, PhD

Sign up to be a member of SMCI for more information on upcoming events



Leadership Perspective:

Update from SMCI Co-Executive Director, Lane Donnelly, MD, Chief Quality Officer, SCH



We are approaching the end of FY2021. As we do so, we reflect both on the accomplishments that we as Affiliates & Fellows of the Stanford Medicine Center of Improvement (SMCI) have achieved during this past exceptional year as well as beginning planning for the SMCI goals and initiatives for FY2022.

Reflecting back on FY2021, what a year! The COVID-19 Global Pandemic has changed all of our plans both personally and professionally. I think that SMCI was able to pivot and make a number of significant achievements. [READ MORE](#)

SMCI Committee Spotlight: Health Equity Committee *We Ask Because We Care* at Stanford Medicine

Across Stanford Medicine, we know that the data currently available on patients' race, ethnicity, primary language, sexual orientation, and gender identity are limited or inaccurate, making it challenging to know our patients and effectively address health care disparities. To close this gap, the Stanford Medicine Health Equity Committee launched the *We Ask Because We Care* (WABWC) Campaign in fall of 2020.

Originating from the Robert Wood Johnson Foundation, *We Ask Because We Care* is an educational campaign to help patients understand why we ask questions related to race, ethnicity and preferred language (REaL), recognizing that there is often a high level of discomfort and distrust answering these questions. At Stanford Medicine, this campaign has been expanded to also include sexual orientation, gender identity (SOGI) and other key demographic information. *We Ask Because We Care* has been rolled out at hospitals nationally, with a leading set of best practices in the design and implementation of the campaign.

At its core, WABWC will be both the foundation to provide the data needed for future health equity work as well as the vehicle for culture change to bring about a more equity-centered mindset. As such, the efforts underway are divided into two workgroups overseen by a cross-functional and inter-institutional Steering Committee. [READ MORE](#)

Improvement Training Programs

[RITE](#) Realizing Improvement through Team Empowerment

[CELT](#) Clinical Effectiveness Leadership Training

[PE](#) Process Excellence

[ACIS](#) Advanced Course in Improvement Science



Jaclyn Liu Administrative Fellow, SHC



Interested in Joining Us?

Together, we are creating a community of improvers that is inclusive of everyone in the Stanford Medicine community.

[Join SMCI today](#)

Special Thanks to the SMCI Communications Workgroup!

Amy Alcantara, Teri Ard, Nathalie Cheng, David Crichton, Lisa Freeman, Roxanne Hyke, Celina Meza, Jose Munguia, Sharon Platt and Hayley Tse

If you would like to join our team, please contact us at SMCI@stanfordhealthcare.org



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