

Stanford Medicine Center for Improvement CONNECTOR

 VOLUME 02 ISSUE 09

September 2021



**Stanford Health Care
Safety Culture Survey:
Sept 14 - Oct 5, 2021**

The Joint Commission defines the concept of an organization's safety culture as the product of individual and group beliefs, values, attitudes, perceptions, competencies, and patterns of behavior that determine the organization's commitment to quality and patient safety.

Safety culture has been defined and can be measured when using validated surveys that can provide benchmarking data. SHC used different survey platforms in 2017 and 2019, such as Agency for Healthcare Research and Quality (AHRQ) and Safe & Reliable Healthcare (SCORE). The 2021 survey will be administered by the Sullivan Luallin Group (SLG) and will be integrating teamwork, safety climate, and wellness questions. Going forward, all SHC staff and providers will complete surveys reflecting all three of these categories.

On September 14, 2021, all SHC employees (clinical and non-clinical) will receive a link directly to their email where they can complete the survey. The results from this survey will help SHC understand how employees in our organization view our current patient safety environment and practices. This survey is to measure our current state, and to develop new safety initiatives and to measure ongoing improvements. Be assured that SHC is completely dedicated to ensuring the confidentiality and anonymity of all responses and individual responses will never be shared. The collective data from all the surveys are aggregated so that individuals cannot be identified. [Click here for Flyer.](#)



**Leadership Perspective:
Update from SMCI Co-Executive Director, Lane Donnelly, MD, Chief Quality
Officer, SCH**

In my last SMCI Connector update, I discussed the great things that SMCI has accomplished in FY2021, despite the amazing challenges that the past 18 months have brought us related to the global pandemic and other associated

Event Announcements

SMCI Lecture Series

Save the date!

Please save the date for our future SMCI Lecture Series

Sept 29th 12 noon, PDT
Title: Enhancing
Communication in the
Operating Room by
Labeling Surgical Caps with
Names



Presenter: Laura Brodzinsky, MD

*Sign up to be a member of
SMCI for more information on
upcoming events*



problems. Those accomplishments included: launching of the first cohort of the Advanced Course on Improvement Science (ACIS); creating a mechanism to collect all of the peer review publications from SMCI Affiliates and Fellows; launch the first SMCI quality publications competition; launch the SMCI lecture series featuring many great presentations from Stanford Faculty as well as external speakers; hosting the 5th Lean Academic Conference at Stanford; launching work groups on Teamwork, Health Equity, and Clinical Pathways and many other achievements. [READ MORE](#)



SMCI Spotlight:

SMCI Excellence in Improvement Publication Awards are Back!



The Stanford Medicine Center for Improvement (SMCI) Evaluation, Research, Publications and Grants (ERPG) Work Group has again created an awards program to acknowledge excellence in Improvement publications.

The purpose of these awards is to encourage and to celebrate publication of papers describing improvement efforts and to encourage interdisciplinary collaboration in improvement work.

These awards will be given to members of the Stanford Medicine Community who have had an article related to Improvement Science published (online or in print) and/or accepted for publication between **September 1, 2020, and August 31, 2021**. **Submissions are due by October 17, 2021**.

Members of the SMCI ERPG work group will determine the winning recipients. Winners will be announced later in 2021, and the winning teams will be featured on the SMCI website and in the SMCI Connector Newsletter. To review last year’s award winners, visit our website: [insert link to article on last year’s winners - Dec Newsletter 2020](#)

To submit your publication, complete the form on this link: [submission link](#)

Thank you for helping Stanford Medicine on our quest to be the Best at Getting Better!



SMCI Spotlight:

SMCI Membership Campaign

The goal of the Stanford Medicine Center for Improvement (SMCI) is to become the best at getting better. Please Join us as we create a community of improvers- inclusive of everyone in the Stanford Medicine community in all disciplines and at all levels. Together, we will inspire and accelerate the delivery of consistent, excellent care across Stanford Medicine, inspiring and sharing our learnings with others everywhere.

Our Aims are:

- Support Stanford Medicine in becoming the “best at getting better”
- Drive improvement key performance indicators in value (quality, safety, experience, and cost) at Stanford Children’s Health, Stanford School of Medicine, and Stanford Health Care Develop the next generation of leaders in improving health
- Generate and share new knowledge related to improvement in health delivery across Stanford and beyond
- Enhance Stanford Medicine’s reputation for excellence in improving the health and well-being of ourselves and of the people we serve through collaborative, team-based work
- Ensure our continued leadership in the knowledge economy, by investing in internal knowledge generation and sharing throughout Stanford Medicine

Improvement Training Programs

[RITE](#) Realizing Improvement through Team Empowerment

[CELT](#) Clinical Effectiveness Leadership Training

[PE](#) Process Excellence

[ACIS](#) Advanced Course in Improvement Science

[SMCI Video Series](#)
Stanford Medicine Center for Improvement Video Series

Who is eligible to join SMCI?

- Everyone in the Stanford Medicine community in all disciplines and at all levels
- Everyone who participates in a Stanford Medicine Improvement Training Program such as RITE, CELT, ACIS, the Master Black Belt Program or the Lean Academic Healthcare Conference at Stanford

Why should you join SMCI?

- Join a community of like-minded healthcare workers interested in improvement science – both here at Stanford and around the world – so that we can all accelerate our ability to improve
- Receive email notifications of upcoming events such as improvement science lectures or discussions of works-in-progress of both administrative and clinical problems

Access to:

- Library of Video Lectures on Improvement Science
- Resources such as Tools that help Improvers launch their initiatives, navigate requirements, as well as publish their results
- Office hours / mentoring from experts in improvement science
- List SMCI Affiliate or Fellow credential on resume / CV

Opportunity to:

- Help coach and mentor other improvers
- Have your improvement publications highlighted and shared on the SMCI website
- Keep up with breakthroughs in improvement science
- Participate in SMCI activities such as lecturing, facilitating an improvement initiative, or participating in the Work Group activities



"The Stanford Medicine Center for Improvement is a unique venue where I can interface with those who have a passion for improvement. The diversity creates an even more dynamic space as we explore and engage in opportunities to understand, engineer, and embed solutions to so many of today's healthcare challenges. I love that I have a place where the common language of improvement is not only spoken, but is shared and celebrated!"

Jakaria Stewart, MBA, LSSBB, Principal Consultant, Improvement Team, SHC



"I was excited to find SMCI and like-minded individuals interested in improvement. Although I was initially fearful to apply for affiliate membership, I found the process easy and worth the minimal effort. Since joining, I have participated on two SMCI Committees, enjoyed the bimonthly seminars, and learned from experts in the field. I highly recommend affiliate membership for those who are like me – in the learning and growth stage of their improvement journeys. At SMCI, everyone is welcome at every stage on the improvement continuum."

Teri Ard, PhD, CPHQ, Accreditation and Regulatory Compliance Specialist, SCH



"SMCI is a great way to keep informed about what's happening at Stanford Medicine in the improvement space."

Hurley Smith, Manager, Performance Improvement Team, SHC



Interested in Joining Us?

Together, we are creating a community of improvers that is inclusive of everyone in the Stanford Medicine community.

[Join SMCI today](#)

Special Thanks to the SMCI Communications Workgroup!

Amy Alcantara, Teri Ard, Nathalie Cheng, David Crichton, Lisa Freeman, Roxanne Hyke, Celina Meza,
Jose Munguia, Sharon Platt and Hayley Tse
If you would like to join our team, please contact us at SMCI@stanfordhealthcare.org



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